



# Private Label OEM - Terms and Conditions



**Effective from the 13<sup>th</sup> of September 2018**

1. All private label orders are firm sale, no returns are accepted under any circumstances.
2. For all orders placed both in Australia and Internationally, the MOQ of 3108 x 250ml bottles must be met for each product and for each order placed.
3. All pricing quoted unless otherwise stated is ex works and in Australian dollars. All pricing is valid for 14 days.
4. The price includes the bottle, lid, oil, Pre-Nitrogen Fill, outer carton and application of the label. It does not include the label. You will need to design the label, and either print the labels via your own printer and send them to My Natural Being, or we will print them using our own printer and pass on the cost under our standard OEM terms.
5. To have the label printed locally in Australia there is a one off non-refundable \$350.00 (third party) setup fee per product, if the artwork changes this fee will apply again.
6. If My Natural Being is organising the printing of the labels in Australia, all labels need to be paid for in advance each time an order is placed. My Natural Being will not order the labels until they have been paid for in full.
7. It is the customer's responsibility to provide all artwork for the label ensuring they meet the standards for the country they are exporting too (My Natural Being will supply the label dimensions).
8. My Natural Being will not check the label and the artwork to ensure it is correct – if we need to do this there will be a fee to check artwork and specifications. In most cases we use a third party for this service which incurs additional costs.
9. The lead time is a minimum of four weeks per order unless otherwise stated.
10. Completed orders are shipped as soon as they are ready, My Natural Being will not store orders, if we need to store your order more than 48 hours there will be a daily storage fee of \$55.00 AUD per pallet.
11. Private label orders need to be placed in advance to allow My Natural Being time to allocate them into the production schedule otherwise there could be a delay in delivery.
12. Payment terms for private label is 60% upon order placement and 40% prior to shipping.

**By purchasing our products you agree to our terms and conditions stated in this document.**

**My Natural Being Pty Ltd ABN: 79 614 944 026**

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